

# State of Waikiki

## "Continuing to be Clean and Safe"

Provided to you by:  
 WAIKIKI BUSINESS IMPROVEMENT DISTRICT ASSOCIATION (WBIDA)

### WBIDA Ambassador Highlight: Joshua Lewis

You've probably seen him patrolling on bicycle, advising the public on Waikiki safety and ordinances. A 7-year Safety Ambassador, Joshua Lewis, recently received accolades from a hotel security colleague for compassionate, yet effective, assistance given with a homeless individual.



*"I've recently started working as security for a hotel in Waikiki, and though I am slightly experienced with removing people off the premises, I do tend to struggle with persuading people who practically refuse to get up or comply.*

*Not even an hour ago, I went for a brief patrol around the property, and came across a well known homeless person, laying in the shade, a bit beyond the area where I could ask him to leave from. Being talked to by a young man in a neon yellow vest. An Aloha Ambassador named Joshua.*

*I remained at the scene for a lengthy amount of time, watching people pass by, working as security as I could, while being present, in case the situation turned violent in any manner. But it never did. Joshua was great, in every sense of the turn. He kept the homeless man calm, as he attempted to persuade him to get some help, whenever and however possible. Giving reason after reason to not to waste his days, the way he's currently been doing. Listing his past memories, encounters, experiences with the homeless man. Never showing any hostility or aggression, at any point, never losing his cool in spite of the homeless man's lengthy rants on certain topics. Joshua showed nothing but care, concern, and Aloha for the man. And that's definitely underselling it.*



*Joshua knows what he did, but he went above and beyond for this homeless person. Please give him my thanks, for doing what I couldn't. He's a shining example of the best among us all (if that makes sense). "*

This is a tremendous example of how the WBIDA is dedicated 365-days a year to provide continuity for a clean and safe Waikiki District. We are proud of the positive impact that Joshua and our Ambassadors contribute to the community and our private properties every day.

### Service Statistics, 2019 vs. 2020 vs. 2021

	September		
	2019	2020	2021
Infrastructure Cleaned	6,868	26,739	<b>41,392</b>
Trash Collected (# of bags)	1,285	873	<b>1,356</b>
Trash Collected (lbs)	19,275	13,095	<b>20,340</b>
Pressure Washing (sq ft)	248,138	120,648	<b>224,289</b>
Stickers, Graffiti Removed	395	172	<b>618</b>
Interactions Served	48,398	3,705	<b>14,402</b>
Bike Patrol (miles)	1,217	2,238	<b>1,197</b>
Sit-Lie Advisories	498	856	<b>447</b>
Private Property Assistance	224	174	<b>232</b>

Our service statistics continue to show the trends from pre-pandemic (2019) to the pandemic (2020) to current day (2021). Priority emphasis remains focused on cleaning and disinfection, along with safety and hospitality services.

Public interactions with the WBIDA Ambassadors are currently back to 70% of pre-pandemic levels, and have risen to more than 2.5X the amount recorded during this same month last year.

Reach out to us... If you have questions, please contact us at [mail@waikikibid.org](mailto:mail@waikikibid.org).